

It gives you an up-to-date insight into the most appropriate sites to deliver your study, while minimising the resource you need to identify interested sites for detailed feasibility discussions - all for free.



4. Optimising delivery

For new commercial studies with pre-selected sites, the site intelligence service forms part of the assessment to determine eligibility for access to CRN

study support. It complements existing feasibility by using local site and study intelligence and expertise, including any competing or previous studies.

For new non-commercial studies, we utilise local expertise to identify any study challenges which may affect delivery to time and target, via a Network delivery assessment. These assessments support effective study start-up and appropriate performance monitoring.



5. Effective study set-up

The study-wide action plan serves as a central resource to help all sites set-up effectively. It helps to maximise study delivery, enables sites to develop

proactive solutions and encourages collaborative working.

The study-wide action plan also works alongside the CRN's good practice principles for local site assessment, arrangement and confirmation of capacity and capability to provide consistency in set-up across all sites. Our national approach ensures your study is set up as quickly and efficiently as possible.



6. Performance monitoring

While the individual sites are responsible for delivering to their own recruitment targets, we are accountable for delivery of your overall study. Our data systems

collate site level information to provide study-wide oversight, which enables proactive performance monitoring and helps sites stay on top of their study performance to deliver on time and meet their recruitment target.

Further information

Further information on the advice and guidance available through the Clinical Research Network can be found on our website:

www.supportmystudy.nihr.ac.uk

We have a dedicated Study Support Service Helpdesk to answer any questions you may have:

Phone: 0113 343 4555

Email: supportmystudy@nihr.ac.uk



NHS
National Institute for
Health Research

Study Support Service

Supporting the development, set-up
and delivery of high quality research in
the National Health Service

**Delivering research to make
patients, and the NHS, better**

Overview of our Study Support Service



1. Early contact and engagement

By working with us early on, you can access our full range of support and create a bespoke service that meets your needs.

Our support may involve advice on eligibility for accessing CRN study support, regulatory submissions, attribution of costs, completion of costing templates, exploration of recruitment pathways, GCP training access and local intelligence to optimise delivery of your study.

Early contact and engagement with us is designed to complement the support already provided by the individual R&D offices for each research site, enabling a collaborative approach that responds to your overall study delivery requirements.



2. Early feedback

Our nation-wide Network enables us to deliver comprehensive and efficient early feedback on your initial study synopsis. Clinical experts embedded in the

NHS look at study complexity, patient population, timelines and recruitment strategy, offering suggestions and adjustments that can aid delivery.



3. Site identification

Our national approach to site identification is the only mechanism through which all NHS organisations and

General Practices can be notified of the latest research opportunities and express an interest in participating. *(Continued opposite)*

Providing consistent study support throughout England

Network support

Our Study Support Service helps researchers and the life sciences industry plan, set up and deliver high quality research to time and target in the NHS in England.

We provide this service for all studies eligible for our support, regardless of location, study type, study size, therapy or research area. Whether your study is medical, diagnostic, pharmaceutical, or bio-tech we can help. Our national structure connects individual research sites to enable a 'do once and share' approach to study delivery, which means you benefit from country-wide expertise and experience.

Our Local Clinical Research Network staff are based in the NHS and work closely with R&D offices and research teams at the sites involved in your study. They provide access to best practice study tools and resources that minimise duplication across sites.

Our service focuses on working together to add value during study planning and set-up activities, which underpins the successful delivery of the studies we support.

Performance monitoring

Our data system provides unique access to study-wide recruitment data. When combined with the study specific review schedule, it enables a proactive approach for identifying and supporting struggling studies.

Effective study set-up

Building on all previous interactions, we create and implement a study-wide action plan, detailing a single set of recommendations and key information for all study sites that enables a 'do once and share' approach.

Optimising delivery

Early engagement with our service enables us to optimise study delivery upfront. However, if you have not benefitted from early engagement we undertake an assessment to inform and enable the type of support you'll need. For example, this could relate to study support costs or on site research professionals.



Early contact and engagement

To make the greatest impact on study delivery, engage with us from the outset and gain access to free support that provides benefits throughout the full life-cycle of your study.

Early Feedback

A single submission provides you with access to NHS clinical experts across all therapeutic specialties. This helps you determine if your study can be delivered in the NHS, while also increasing your chances of delivering your study on time and meeting your recruitment target.

Site ID

Our service enables you to gather expressions of interest from all 240+ NHS organisations and 10,000+ General Practices in England. All you need to do is complete a single submission form requiring limited study information to gauge initial interest, following which you can engage directly with interested sites for more in-depth site selection discussions.

